Expanding shop in the beautiful Blue Ridge Mountains of Southwest Virginia, Mouthpiece Express is looking for a qualified technician with experience repairing woodwind and brasswind instruments. If you also have experience with fine strings and percussion that's a plus.

Pay 35K to 55K maybe more, 401K.

As a Repair Shop Technician, you will be tasked with cleaning, servicing and repairing our rental instruments to good playing condition in a timely and proficient manner. You will also interface with our walk in customers, as well as band and orchestra directors. Good communication skills a must.

JOB RESPONSIBILITIES:

- Service, clean and repair our rental instruments.
- Provide accurate quotes to customers.
- Services privately owned customer instruments, student as well as professional.
- Maintain accurate records including inventory, shop supplies and individual repair records.
- Visiting local schools to pick up and return repairs as needed as well as field services.
- Additional duties as assigned.

JOB REQUIREMENTS AND SKILLS:

- High School Diploma or equivalent required.
- Apprenticeship or diploma from an accredited repair school is preferred.
- 2 years of relevant work experience repairing musical instruments on a daily basis.
- Skilled understanding and function of all brass, woodwind, a plus, if you also have working knowledge of percussion and orchestral instruments.
- Ability to develop and share needed skills within the Repair Shop
- Ability to repair instruments in a timely and efficient manner.
- High Attention to detail
- Ability to take advice from other technicians, supervisor and shop manager.
- Strong work ethic
- Problem solving and technical skills as related to diagnosing and repairing each instrument.
- Ability to self-motivate and work independently.
- Goal oriented.
- Must be able to work with others in a close environment.
- Ability to work in a warehouse environment subject to temperature changes and noise.
- Ability to work with or near chemicals and/or cleaning solvents.
- Ability to stand, sit and walk for long periods of time and move, lift, push and pull up to 40 lbs.
- Proficiency with MicroSoft Office Suite (Word, Excel, PowerPoint, Outlook).

OTHER NOTABLE & DESIRED SKILLS:

- Machining skills with Manual Lathes and Mills
- CNC Operations on Lathes and Mills Setup and or Production
- CAD Design
- Web Design, PHP, Word Press
- CONTACT Robert Chernault | Star City Music, Mouthpiece Express | 2030 E Main St. | Salem, VA 24153 540.772.7722 | robert@starcitymusic.com